Your personal health information and the Digital Clinic are always available in the OmaMehiläinen mobile application and online service. The application also gives you access to the discounts and benefits of the Mehiläinen Loyalty Program.

Download the OmaMehiläinen mobile application and you can:

• view your booked appointments and receive reminders
• complete electronic occupational health surveys assigned to you
• register at the clinic before your appointment and see where you should go
• get assistance with all issues related to your health every day, around the clock, in the Digital Clinic
• renew your prescriptions effortlessly
• store your test results and prescriptions securely
• receive notifications when your test results are ready
• add the information of your child or another family member into the application, which allows you to make appointments for them, renew their prescriptions and view their test results, and
• receive information about current issues and services related to health and wellbeing.

Read more about Mehiläinen’s Working Life Services:
**How to enable the OmaMehiläinen mobile application:**

- Download the application for iPhones and Android phones from the App Store or Google Play.
- Use your online banking credentials as a form of strong authentication when you log in for the first time.
- Read and accept the terms of use of the service.
- Continue using the application by logging in with a separate PIN code, or, if you have a recently released iPhone or iPad, you can use your fingerprint to log in.
- You can also use your computer to log in to the OmaMehiläinen online service at omamehilainen.fi.

**The Mehiläinen Digital Clinic can help you with health matters 24/7, regardless of your location**

If you get sick call OmaTyöterveys tel. 020 690 661. You can send doctors and nurses questions and photos through the Digital Clinic. You will receive a reply within an hour of your message. Doctors read and respond to your messages every day between 7 a.m. and 11 p.m., and nurses are responsible for this in the night time between 11 p.m. and 7 a.m. The fees for the Digital Clinic’s doctor’s and nurse’s appointments are EUR 38.90 (after the Kela reimbursement has been applied) and EUR 9, respectively. You can also renew your prescriptions via the service. The fee for prescription renewals after the Kela reimbursement has been applied is EUR 27 (1–2 prescriptions). You can renew several prescriptions at the same time.

**How to use the Digital Clinic:**

- Log in to the OmaMehiläinen online service or mobile application, available in Google Play or App Store. If you have used the OmaMehiläinen online service before, your settings will be imported to the mobile application.
- Enter the details of your payment card and take a picture of your Kela card when you use the service for the first time. This ensures that the Kela reimbursement will be applied directly and you only need to pay the deductible. This phase can be skipped the next time you use the service.
- Access the Digital Clinic by selecting “Digital Clinic” in the menu.
- Enter a description of your symptoms and attach a photo, if necessary.
- You will receive a reply within an hour of your message. If you use the application, you will receive a notification once your message has been replied to.

**How to renew prescriptions:**

- You can view your valid prescriptions in your profile.
- Click or tap the “Renew a prescription” button.
- Enter the reason for renewing the prescription.
- In 24 hours, you will receive a confirmation stating that your prescription has been renewed. The electronic prescription is sent to the database used by pharmacies, and you can pick up your medication. Please note that some prescription renewals may require a doctor’s appointment.

The prescription renewal service and the Digital Clinic can also be accessed by our occupational health care service customers in the OmaMehiläinen application if they are included in the company’s occupational health care agreement. You can access the agreement in the application or you can request it from your employer.

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**Calls from a landline and from a mobile phone both cost EUR 0.0835/call + EUR 0.1669/min.**

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**Read more about Mehiläinen’s Working Life Services:**